Thursday, July 18

12:00 p.m. – 4:00 p.m.  
Registration/The Grand Hotel  
(Conference folders will be available upon check-in for on-site residents.)

3:30 p.m.  
Meet in Lobby of The Grand Hotel for walk to the Rijksmuseum Library

4:00 p.m.  
Afternoon Tour of the Rijksmuseum Library  
Courtesy of Erasmus

5:00 p.m.  
Sightseeing Boat Trip to West Indisch Huis  
(Departing from Rijksmuseum dock.)  
Courtesy of Erasmus

6:00 p.m.  
Reception in the historic West Indisch Huis (West Indisch House)  
Courtesy of Elsevier Science

7:00 p.m.  
Dinner in the historic West Indisch Huis (West Indisch House)  
Courtesy of Elsevier Science

Friday, July 19

9:00 a.m. – 9:30 a.m.  
Opening Remarks  
Convener: Dr. Joost Kircz, KRA-Publishing Research

9:30 a.m. – 12:00 p.m.  
Panel 1: User Behavior in Libraries  
Convener: John Tagler, Elsevier Science, New York

9:30 a.m. – 12:30 p.m.  
Michael Mabe, Elsevier, Oxford  
"Books must follow sciences, and not sciences books: Assumptions versus Reality for Authors, Readers and Journals." With reports of end user studies conducted by Elsevier.

9:30 a.m. – 12:30 p.m.  
Peter Boyle, AAS  
“What Do Astronomers Really Need?” Results of a survey conducted with Carol Tenopir.

9:30 a.m. – 12:30 p.m.  
Leigh Healy, Outsell  
“Where Students and Faculty Really Go for Information: Results of Outsell/Digital Library Federation Study of Academic Information Users.”

12:00 p.m. – 2:00 p.m.  
Lunch at The Grand Hotel, in the King Room  
Courtesy of Klwer Academic Publishers

Friday, July 19 (continued)

2:00 p.m. – 5:30 p.m.  
Chuck Hamaker, University of North Carolina at Charlotte  
"Threats To and the Role of the Academic Librarian in the Internet Environment.”

2:00 p.m. – 5:30 p.m.  
Lyndsay Rees-Jones and Arlene Smith, Professional Advisors, Library Association  
“The Crisis of Confidence in the Corporate Library.”

2:00 p.m. – 5:30 p.m.  
Bas Savenije, University Librarian, Utrecht University  
“Will the Publisher Perish?”

2:00 p.m. – 5:30 p.m.  
David R Worlock, Chairman, Electronic Publishing Services Ltd.  

5:30 p.m. - 7:00 p.m.  
Reception in the Admiralty Room of The Grand Hotel  
Courtesy of Swets

8:00 p.m. - 11:00 p.m.  
Dinner Open

Saturday, July 20

9:00 a.m. – 9:30 a.m.  
Opening Remarks  
Convener: John Cox

9:30 a.m. – 12:00 p.m.  
John Cox  
“Developing Access and Pricing Models that Use Today’s Technology: What Publishers Have Done so far, and Where Their Efforts May Lead Us.”

9:30 a.m. – 12:00 p.m.  
Andrea Keyhani  
“Intermediaries Still have a Role in the Process of Acquisition, but it May Not be the Traditional One: Subscription Agents, Aggregators and Others.”

9:30 a.m. – 12:00 p.m.  
Hazel Woodward  

12:00 p.m. – 2:00 p.m.  
Closing Session  
Convener: Dan Tonkery, EBSCO

D eanna Marcum, President, Council on Library and Information Resources  
“Organizations at the Margins: Prospects and New Directions.”
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Courtesy of Elsevier

7:00 p.m.
Dinner in the historic West Indisch Huis (West Indisch House)
Courtesy of Elsevier

Keynote Speaker:
Derk Haank, CEO Elsevier Science

History of the West Indisch Huis:
The house owes her name to the period between 1623 and 1747 when the “Gentlemen Nineteen” ruled the scepter over the West Indisch Company. The privateering of Spanish ships at that time was the source of tremendous income and wealth. The largest conquest was the treasure fleet brought in by Piet Hein. This fortune was hidden in the basement of the West Indisch House.

After the 80 years war with Spain ended in 1648 so did the privateering. The West Indisch Company soon found itself in financial difficulties and moved location to elsewhere in Amsterdam. In its 400 year history, the West Indisch House has been used as a gentlemen’s club as well as a home for orphans and the elderly. Since 1976, it has been owned and managed by the Foundation West Indisch House which restored the house to its original state after a fire raged there in 1975.

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Opening Remarks
Keynote Speaker: Dr. Joost Kircz, KRA-Publishing Research

Panel 1: User Behavior in Libraries
Reports of several new and significant studies which have been conducted of end user behavior.
Convenor: John Tagler, Elsevier Science, New York

9:30 a.m. – 12:00 p.m.
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"Books must follow sciences, and not sciences books: Assumptions versus Reality for Authors, Readers and Journals." With reports of end user studies conducted by Elsevier.

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Leigh Healy, Outsell
“Where Students and Faculty Really Go for Information: Results of Outsell/Digital Library Federation Study of Academic Information Users.”

12:00 p.m. – 2:00 p.m.
Lunch at The Grand Hotel, in the King Room
Courtesy of Kluwer Academic Publishers

Friday, July 19 (continued)
Panel 2: The Marginalization of the Library
Describing ways in which end-users are overtaking traditional library and publisher roles, and new models emerging.
Convenor: Anthony Watkinson, Publisher Consultants

2:00 p.m. – 5:30 p.m.
Chuck Hamaker, University of North Carolina at Charlotte
“Threats To and the Role of the Academic Librarian in the Internet Environment.”

Lyndsay Rees-Jones and Arlene Smith, Professional Advisors, Library Association
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Saturday, July 20
9:00 a.m. – 9:30 a.m.
Opening Remarks
Keynote Speaker: Carol Tenopir, continuing with the AAS report begun by Peter Boyce on Friday.

Three viewpoints on the impact of end-user control of information on pricing, funding and negotiation.
Convenor: John Cox

9:30 a.m. – 12:00 p.m.
John Cox
“Developing Access and Pricing Models that Use Today’s Technology: What Publishers Have Done so far, and Where Their Efforts May Lead Us.”

Andrea Keyhani
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